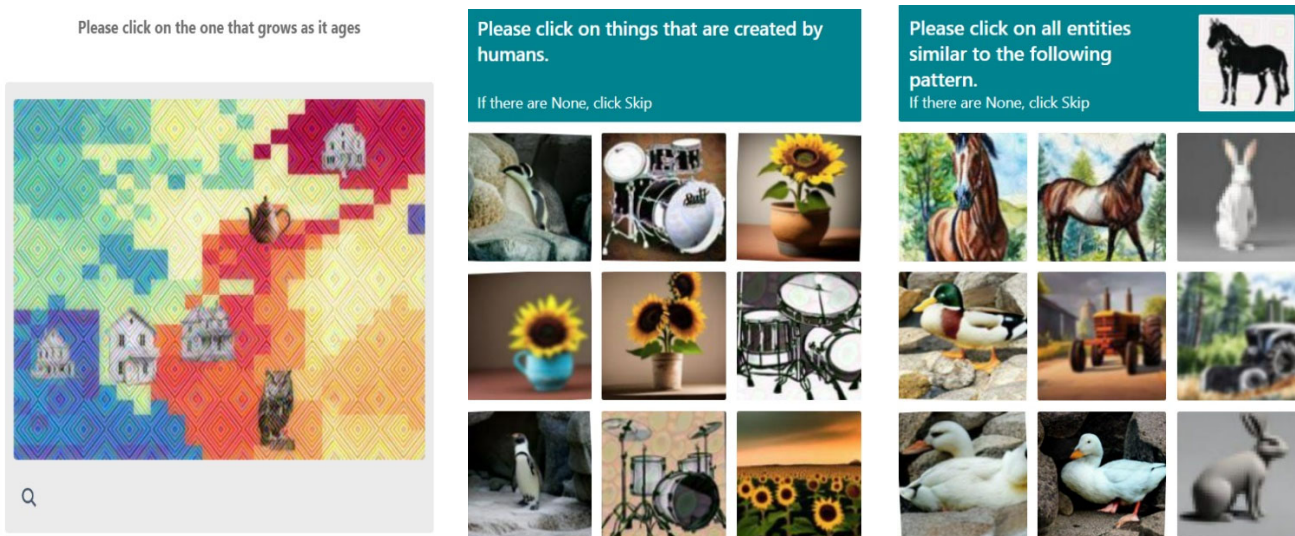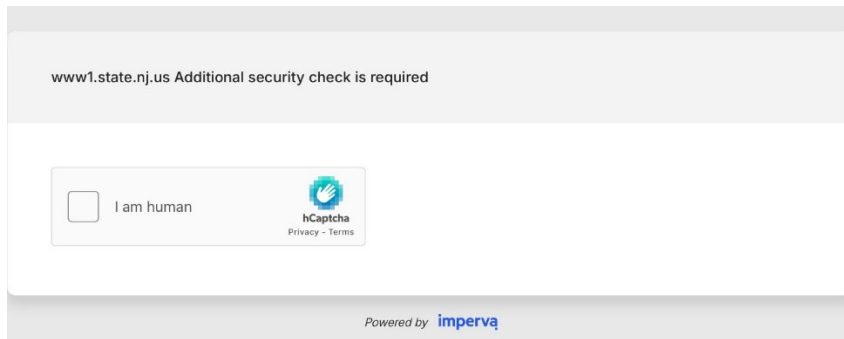Why CAPTCHA

The State of New Jersey and Gainwell Technologies continuously monitor and track user activities of NJMMIS.COM to ensure proper uses of the application and to confirm only those authorized to use the site are gaining access. CAPTCHA challenge (using the tool hCaptcha) will be utilized for logging into NJMMIS.COM. CAPTCHA is a common tool used to confirm if the user is a real person or a robot (bot) trying to gain access.

The CAPTCHA challenge-response (note: a user may not always be challenged) can be in the form of a simple check box asking the user to confirm they are not a robot, or it can be a series (typically 9 or 16 tiles) of pictures with a requirement to choose which tiles have a specific characteristic (ex. cars, busses, traffic lights, animals, etc.). If the person chooses correctly, they are authorized to gain access and continue with the login process.

Four examples of CAPTCHA:

The purpose for tiles of pictures is to make it more difficult for a robot but not too difficult for a human to correctly identify which tiles or squares have the characteristic requested.

If there is a problem with signing in, please contact Provider Services via NJMMISNJWebAdmin@gainwelltechnologies.com or call Provider Services at 800-776-6334.